

QUALITY POLICY

GIORDANO POULTRY PLAST S.p.a was founded in 1962 by its founder, Giordano Osvaldo, and is presently managed by the Giordano family, with active participation from the founder's children in executive, administrative, and commercial roles.

From its inception, the company has dedicated itself to the avian sector, specializing in the production of plastic materials. The roots of the group lie in zootechnics, and through dedicated efforts towards growth and continuous exploration of new ideas and solutions, a comprehensive global production and commercial organization has been established.

The company's specific expertise in material utilization has, especially in recent years, fostered significant commercial relationships with other major industry leaders, operating not only in livestock but also in all related activities.

Design, research, and development are dynamic elements crucial to the company's focus on constant improvement and the delivery of cutting-edge solutions. This commitment has resulted in the creation of high-tech plastic products and components, as well as equipment for veterinary zootechnics, earning additional recognition for competence and reliability.

In the pursuit of maintaining a leading position in the industry and remaining competitive in a changing market landscape with strong competition, GIORDANO POULTRY PLAST S.p.a recognizes the need to optimize and further enhance its organizational activities. This includes maintaining the UNI EN ISO 9001:2015 certification, subject to official recognition by a third-party entity for annual verification of the effectiveness of its Management System.

Transformations necessary to address the highlighted challenges have affected and will continue to impact all sectors of the company and all affiliated entities controlled by GIORDANO HOLDING Srl, with the aim of improving efficiency.

In this historical period, the difficulty of growing independently is increasingly evident. Therefore, in the pursuit of continuous development, GPP collaborates with other companies in the industry, such as the multinational Sanovo (Denmark), Indiv (for Central and South America), Gi-Ovo (a Dutch subsidiary dedicated entirely to the egg market), and MSD for veterinary vaccination.

The support of these major companies adds value in terms of market consolidation and expansion.

The organization has expressed and defined its commitment through the approval of the "Quality Policy" document in accordance with the requirements of ISO 9001:2015. This involves expanding and adapting the Quality System to make it streamlined and effective, focusing on aspects considered strategic for the company, such as customer satisfaction, innovation, presence in international markets, and extensive digitization of key business areas. This digitization aims to optimize order organization and management, as well as monitoring performance and achieving set objectives.

For this purpose, the Management has established specific objectives to ensure the current and future growth of the company, including:

- Meeting customer needs, particularly in terms of product customization and timely deliveries, while maintaining high-quality standards and professionalism. Providing a comprehensive "Turnkey" product and ensuring post-sales assistance.
- Digitizing business processes for the simplification and optimization of resources, improvement in monitoring, periodic checks, data collection, and processing feedback for the annual Management Review.
- Continuing the policy of selecting suppliers and external collaborators to create collaborative working relationships.
- Implementing a policy suitable for the nature, size, and activities of the organization, as well as potential environmental impacts and risks related to health and safety at work.
- Committing to continuous improvement and meeting specific requirements defined by reference standards.
- Complying with applicable legal requirements and other provisions endorsed by the Organization related to quality, environment, health, and safety at work.
- Documenting, implementing, maintaining, communicating, and ensuring accessibility of the documented policy to all individuals working within the Organization or on its behalf.
- Periodically reviewing the policy to ensure its ongoing suitability.
- Assessing the significance of environmental aspects and impacts and risks to workers' health and safety, incorporating results into management practices and defining business development plans.
- Training and raising awareness of the organization's principles and work methodologies for all internal staff and significant suppliers.

To achieve the aforementioned objectives, the Management believes it is necessary to operate following these strategies:

- Continuously adapting the organization to maintain flexibility, collaborating with experienced and continually monitored suppliers to maintain constant control over supplier performance, especially for outsourcing activities.
- Increasing the professionalism of the staff by ensuring adequate training through the development of specific plans.
- Developing Improvement Plans that outline, year by year, detailed activities to be implemented in pursuit of the aforementioned objectives.
- Planning scheduled meetings to involve and inform staff about business activities and choices, fostering collaboration, encouragement, and motivation for ever better performance in terms of personal satisfaction, merit, and productivity.
- Annually formulating the Quality Management System Improvement Program to highlight improvement objectives, means to achieve them, and indicators to verify their achievement.

The Management, aware of the commitment required from the entire company to achieve set goals but equally confident that no one will fall short, guarantees the necessary support both in terms of participation and appropriate investments, which are already underway and still in progress. GIORDANO POULTRY PLAST S.p.a commits to communicating its Quality Policy to company employees, contractors, and all relevant stakeholders.

Caraglio, 09/09/2023

The Management

